

DECISION SESSION - EXECUTIVE LEADER (INCORPORATING HOUSING & SAFER NEIGHBOURHOODS)

MONDAY, 23 JANUARY 2017

DECISIONS

Set out below is a summary of the decisions taken at the meeting of the Decision Session Executive Leader (incorporating Housing & Safer Neighbourhoods) held on Monday, 23 January 2017. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

Members are reminded that, should they wish to call in a decision, notice must be given to Democracy Support Group no later than 4pm on the second working day after this meeting.

If you have any queries about any matters referred to in this decision sheet please contact Catherine Clarke and Louise Cook.

5. 2016/17 TENANT SATISFACTION SURVEY RESULTS [**Appendix B**](#)

Resolved:

- (i) That the results of the 2016/17 Tenant Satisfaction Survey be considered and that the officer comments regarding future actions be noted.
- (ii) That a Tenant Satisfaction Survey for 2017/18 be agreed.

Reason: To ensure that City of York Council has up to date information regarding customer satisfaction, enabling landlord and building services to target resources and improvements to those services prioritised by customers, and to feed into the annual Housemark benchmarking return.

6. SHELTERED HOUSING: BE INDEPENDENT CHARGES [**Appendix C**](#)

Resolved: That the proposal to charge customers in sheltered housing schemes for using the Be Independent service be approved.

Reason: This will create an equitable position where all customers receive a subsidy based on an assessment of means, rather than some customers receiving a subsidy as a result of the type of housing they live in.

7. THE FUTURE OF CUSTOMER FOCUSED AND SUSTAINABLE HOUSING MANAGEMENT IN SHELTERED HOUSING.

Appendix D

Resolved:

- (i) That the proposal for providing housing management services to tenants in sheltered housing as part of a re-focussed housing landlord service be approved.
- (ii) That following appropriate consultation with tenants, the on site service provision in Gale Farm Court and Barstow House be changed to bring them in line with other sheltered housing schemes.

Reason: To bring these schemes in line with the other sheltered schemes and support the proposals to restructure the landlord service.

8. REPLACEMENT OF THE ESTATE IMPROVEMENT GRANT WITH THE HOUSING ENVIRONMENTAL IMPROVEMENT PROGRAMME

Appendix E

Resolved: That the Housing Environmental Improvement Programme (Annex A of the report) and spending criteria (Annex B of the report) from April 2017 be agreed.

Reason: This scheme takes a more strategic approach to environmental improvements, it is less bureaucratic, can combine with other funding schemes to provide better schemes that reflect the needs across the whole council stock.

**9. AFFORDABLE HOUSING COMMUTED
SUM DISPUTE**

Appendix F

Resolved:

- (i) That the proposals to pursue legal action against the developer as necessary, including arrangements for the Assistant Director of Housing and Community Safety, in consultation with the Assistant Director of Legal & Governance to apply delegated powers to reach a final negotiation within the best interests of the Council be endorsed.
- (ii) That officers proceed to negotiate a settlement within the best possible interest of the Council for this long running dispute subject to the further formal approval of the Executive Leader (incorporating Housing & Safer Neighbourhoods) and that the final settlement figure be formally presented at a future Executive Leader (incorporating Housing & Safer Neighbourhoods) Decision Session.

Reason: To protect the authority's position in relation to developers honouring their obligations under Section 106 Agreements and ensure the authority maximises its position regarding commuted sums.